## Legal Information

## **Privacy Policy**

PLEASE NOTE: OUR PRIVACY POLICY CHANGES FROM TIME TO TIME. PLEASE CHECK BACK FOR UPDATES.

This website is owned and operated by Carmody Software, Inc. "Carmody"

The use of this website is not intended by persons under the age of 18. You acknowledge that by using this website and/or providing information and registering to use this site and through the submission of information requested, you agree and approve of the terms and conditions of this Privacy Policy, and subsequent amendments to this Privacy Policy by your continued use of this website. This Privacy Policy shall govern our use and disclosure of your personal information. If you do not agree and approve of the terms and conditions of this Privacy Policy, you are advised and instructed not to continue and not to complete the registration process (i.e. do not register) or otherwise use, or access this site.

This Privacy Policy will provide details and describe how and what information about you is gathered, used, and distributed as a function of this website.

We appreciate that the information you provide to us and that we gather may be personal and private. Some of this information is used to facilitate improvements to our website and to enhance your Carmody experience. We will/may share information about you with our business affiliates who have provided or may provide goods or services in connection with this site.

Carmody compiles personal information about you when you register to use this site; when you use or purchase products and services through this site; when you participate in promotions; and when you ask to be provided additional services. The documentation that we gather enables us to analyze a User's and/or Member's interests and preferences, develop new services and enhance current services, improve your experience, and create meaningful relationships. The type of personal information that Carmody may gather includes first name; last name; e-mail address; address; city, state and zip code; telephone number; facsimile number; company name; business telephone number; MLS ID number (if a licensed real estate agent); the Web address where members enter from and exit to; and which pages you visit during your use of this site.

Carmody may place and access cookies on your computer. Carmody affiliates that offer goods and/or services on or through this site may place and access cookies on your computer. Cookies placed by affiliates are controlled by the affiliate's own privacy policy.

We do not sell or rent your personal information to other companies, entities or individuals without your consent or approval. We do share your personal information in the following events:

- if we are provided your consent or approval;
- to establish and maintain your membership;
- to process payment for goods, services and membership provided to you;
- to assist you in obtaining the goods and services you request:
- to assist in making offers, promotions, goods and/or services from Carmody and/or third party(ies) that we believe may be of interest to you;
- to update, improve, modify or enhance the operations of this website;
- in response to a subpoena, court order or other legal process;
- to assist law enforcement or other appropriate entities which we believe in good faith are conducting examinations or investigations of possible fraud or illegal activities;
- to investigate possible violations of our Terms of Use Agreement; or

Your personal information is encrypted and appropriate measures are taken to protect against unauthorized or inappropriate use of your personal information.

You may contact our customer service department to update or correct your personal information at any time. If you wish to opt out of receiving further communication from us regarding future promotions or other goods and services, please contact our customer service department. Please know that depending on what opt-out choices you select, your ability to maintain your membership and continue to obtain goods and services may be affected. Our customer service department can be reached by e-mail at <a href="help@carmodyinc.com">help@carmodyinc.com</a>. The effective date of any opt-out action will be ten (10) business days following the date your opt-out request is received by Carmody, after which your e-mail address will be added to the suppression files associated with this site.

We may unilaterally amend this Privacy Policy at any time by posting a new privacy policy on the site. Be sure to check the current terms of any privacy policy in effect by visiting this site. By checking the effective date of the policy, you will know whether the Privacy Policy has been amended. Please note however, that all amended terms, or the new privacy policy shall automatically become effective five (5) days after initial posting.

If you choose not to accept or do not agree to be bound by the terms of the revised or amended Privacy Policy, then you must opt out and terminate your Carmody Membership before the effective date of the revised or amended Privacy Policy. Your failure to take advantage of the opt-out provisions prior to the effective date of the revised or amended Privacy Policy will constitute your agreement and approval to be bound by the revised or amended Privacy Policy after its effective date.

Some of the telephone calls to Carmody or to third parties through Carmody may be routed through a third party telephone calling service and may be recorded or monitored for quality assurance and customer service purposes. If a call is recorded between you and a

third party, it will be deemed private information of both you and the third party, and may be released to either of you.

From time to time, we may use your information for new, unanticipated uses not previously disclosed in our Privacy Policy. Please note that if our information practices change at some time in the future, we will use only data collected from the time of the new policy amendment forward for those new purposes.